

## Case Study : Rinnai Australia - Gas Services

Rinnai Australia is a leading manufacturer / supplier of high quality gas appliances to the Australian Consumers, which include water heaters, space heaters, gas log fires, gas dryers and outdoor lifestyle appliances.

Technical Solutions Gas Services has been providing testing and developmental services to Rinnai to realise its goal of Excellence and Innovation.

Activities undertaken by Select Technical Solutions Gas Services included:

- Product testing in accordance with Australian and international standards
- Product testing to Rinnai's special requirements
- Providing developmental services
- Providing specialist services on indoor air quality, energy efficiency and water usage.

Select Technical Solutions Gas Services has been able to assist Rinnai in a number of ways, from meeting tight timelines to managing the special requirements of individual states with respect to testing to ascertain expected performance of the appliances.

This was overcome through utilising our expertise and know-how in energy efficiency, indoor air quality modelling, testing to standards and devising special testing, acquired over many years.

### Customer Testimonial

*"Rinnai Australia deals with Select Technical Solutions for certification and research and development testing of gas and plumbing products. Select Technical Solutions staff are very professional, customer focused and 'go the extra mile' to provide the best possible technical outcomes for us. We highly recommend Select Technical Solutions for product certification and R&D testing"*

Select Solutions, a division of SP AusNet, offers customers a number of end-to-end services to help manage their energy, water and environmental requirements. This includes functions such as metering, asset inspection, vegetation management and high end technical services in the utility sector.

Select Solutions has a number of specialist business units including: Utility Solutions, Data & Measurement Solutions, Technical Solutions & Telecommunications Solutions.

For more information about Select Solutions

Phone: (03) 9695 6000

Fax: (03) 9695 6666

Web: [www.select-solutions.com.au](http://www.select-solutions.com.au)

**Client:**  
**Rinnai Australia**

**Location:**  
**Braeside, Victoria**

**Term: Ongoing**

**Referee:**  
**Leon Bogers**  
**Rinnai Australia**

